

Service Contracts

Derwent Water Services Ltd. offers service contracts tailored to the customer's requirements:

Routine service visits with variable call-out response times including:

- 48-hour response
- 24-hour response
- 12-hour response
- 8-hour response
- 4-hour response

24-hour Help-line

Derwent Water Services Ltd. offers a 24-hour emergency help-line where you can speak to a qualified engineer for advice or to request a visit.

Extensive Spare-Parts Inventory

Derwent Water Services Ltd's engineers are experienced in a wide range of water treatment equipment including softeners, demins, deals, reverse osmosis, dosing equipment, filters, effluent plant etc.

PLC Programming

Derwent Water Services Ltd. has experienced PLC programmers conversant with a wide range of PLC manufacturers including: Omron, Mitsubishi, Alan Bradley, Siemens etc.

Temporary Plant

In the event of a total plant failure, Derwent Water Services Ltd. has mobile plant available which can be installed very quickly to provide a temporary supply of treated water.

Emergency Call Out

Derwent Water Services Ltd. has engineers strategically positioned throughout the UK enabling us to operate a fast and efficient UK-wide emergency call-out service.

Free No-Obligation Quotations

A Derwent Water Services Ltd. engineer will visit site and give you a free, no-obligation quotation for servicing/repairing your plant. To arrange a visit please contact our Service Department on:

Telephone no: **01773 529150** or fax details on: **01773 609767**

Information contained on this leaflet is correct at the time of print. Derwent Water Services Ltd. reserves the right to change specifications without notice.

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